Environmental Operations of Alberta Infrastructure Facilities

“The Green Guide”
Third Edition

May 2018
Mission Statement

The Green Guide will assist Alberta Infrastructure’s Property Management team in establishing, unifying and maintaining efficient, environmentally friendly building operations within a diverse portfolio. It promotes proven initiatives and strategies that are to be implemented as appropriate, recognizing that Alberta Infrastructure espouses individual leadership, operational competency and social responsibility in building operations.
Environmental Operations of Alberta Infrastructure Facilities outlines basic requirements, policies, and recommendations for the operation of Infrastructure owned buildings. The intention is that this document will act as a main reference for the operation of existing buildings while acting as a supplement to “Technical Design Requirements for Alberta Infrastructure Facilities” (Appendix “A”) for the renovation or construction of new and existing buildings. The expectation is that most of the strategies outlined in this document should be applicable to all buildings in Alberta Infrastructure’s portfolio. While many of the strategies described within extend across the Properties Division, specific practices must be adapted on a site-by-site basis as circumstances dictate. Throughout this document there are strategies labelled as “BOMA BEST Practices”. **These strategies are mandatory for buildings participating in the BOMA BEST® Certification program.**

The format of this document follows the BOMA Building Environmental Standards program (BOMA BEST®) where logical, which is comprised of the following ten major categories:

1. Energy  
2. Water  
3. Air Quality  
4. Comfort  
5. Health and Wellness  
6. Purchasing  
7. Custodial  
8. Waste  
9. Site  
10. Stakeholder Engagement

Input to the continual updating of this document is invited. Comments can be directed to:

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Section 1.0 Energy Use

Energy Use Policy

Alberta Infrastructure is committed to reducing harmful emissions to the environment by promoting the use of renewable resources, seeking energy efficient equipment, educating users and managing utilities with the goal of reducing consumption.

General Recommendations

1.1 Lighting

1.1.1 General Interior Building Areas (Office, Hallway, Lobby, Storage, Kitchen, Washrooms)

1. General open office area lighting should consist of high-efficiency lighting with a lighting level minimally required for the visual task. The suggested maximum lighting level on desk surface is 500 lux.

2. Lighting diffusers/lenses should be cleaned on a regular schedule.

3. Night lighting should be used to minimize the use of full lighting systems during non-operating hours.

1.1.2 High Bay and Exterior Lighting (Warehouses, Shop Areas, Parking Lots, Pedways)

1. High bay lighting should consist of high-efficiency T5 fluorescent tubes or LED lighting lowered to the minimally acceptable clearance for ease of light replacement.

2. Where fluorescent lighting is in hard to reach places, LED or Induction Lighting should be used to reduce need to replace bulbs due to the substantially longer bulb life.

3. Mercury vapor lights should not be used due to poor energy efficiency. Lower wattage metal halide lights should be replaced with LED or Induction lights.

1.1.3 Lighting Controls and Placement

1. Lights should be re-wired, particularly during renovations, into banks that correspond to location, activity type, and available daylight to reduce wasted light in unoccupied spaces.

2. Where possible, light banks should be independently controlled via switching systems that are programmable for changes in activity.

3. Where possible, lighting systems should incorporate daylight sensors and dimming technology that lower light output to the minimum level when daylight is available.
4. Photocells, if existent, should be cleaned on a regular basis to maintain optimal efficiency.

5. After hour workers should have the ability to light their immediate working area only, and if over-ride is provided, it should be limited to 2 hours.

6. Occupancy sensors and timers should be incorporated in all ‘high downtime’ areas that use fluorescent tubes such as washrooms, warehouses, shops, kitchens, printing/photocopy rooms, staircases, etc.

7. Exterior lighting should be controlled by photo sensors, time clocks, or Building Monitoring and Control Systems (BMCS) and be turned off whenever possible to reduce energy use and light pollution.

1.1.4 Fixtures and Ballasts

1. A lighting and fixture analysis should be performed before renovations with the goal of reducing the number of fixtures while maintaining appropriate lighting levels and distribution. To schedule a lighting analysis, contact:

   Stefan Bernath  
   Energy Coordinator  
   (780) 422-7432  
   stefan.bernath@gov.ab.ca

2. Specular (mirror-finish) reflectors should be used to improve efficiency of light fixtures.

3. Incandescent exit signs should be replaced with 3-7 W LED exit signs.

4. Refer to Technical Specification sections regarding removal and disposal of PCB capacitors, ballasts and transformers (Appendix B.5).

1.2 Energy Benchmarking, Monitoring, and Audits

1. Building management shall utilize the EnergyCAP system to track monthly energy use. System access and training can be set up by contacting:

   Justin Smale  
   Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca
2. **All BOMA BEST certified buildings are required to have an ASHRAE Level 1 Energy Audit every 5 years.** Also, before any major renovation or energy efficiency initiative is undertaken, consider scheduling an Energy Audit and benchmarking session with:

   Justin Smale  
   Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca

3. **In conjunction with the Energy Audit, BOMA BEST certified buildings must create an Energy Management Plan to reduce energy consumption complete with an Energy Reduction Target.**

4. On an annual basis at the minimum, building management will present the building’s energy consumption with tenants in a discussion about tenant-related energy reduction initiatives.

5. Interval (DIM) meters should be installed with appropriate data collection where possible.

### 1.3 Heating, Ventilation and Air Conditioning

#### 1.3.1 Heating

1. When replacing boiler systems, ensure a heat loss calculation is performed and the equipment is sized to run at full output in order to maximize efficiency.

2. All boilers and manifolds should be fully insulated to reduce unnecessary heat loss.

3. Consider isolating offline boilers. It is recommended that warm water be run through pipes before restarting.

4. Constant speed pumps should be replaced with variable speed pumps, respective to load. If a variable speed pump is installed, it should be controlled by the temperature of the return water or heat loads of the space.

5. Condensing boilers should be used only in facilities where the whole heating system was designed for condensing boiler operation. If the heating system was not sized for low temperature heating (50°C/40°C or 60°C/40°C for supply and return water temperatures) the condensing boiler will not condense the flue gases to extract that extra, latent heat from the combustion process.

#### 1.3.2 Ventilation/Cooling

1. High efficiency motors should be installed everywhere cost permitting. Variable speed control should be used for electric motors powering fans.
2. Reduce pressure losses and minimize duct leakage in distribution systems by sealing joints.

3. Ensure outside air damper seals are in good condition and are closed when the fan is off to reduce outside air leakage back into the building.

4. Washroom exhaust fans should be on occupancy sensors.

5. Variable capacity chillers should be considered when replacing existing chillers.

6. Buildings should utilize night cooling to reduce energy required for air conditioning, where feasible.

7. Dedicated air conditioning units should be installed where year-round air conditioning is required, free cooling should be used during heating season wherever possible.

8. Whenever possible, discontinue the use of “once through” water cooled cooling units in favor of more efficient cooling units (air cooled or recirculating/closed loop water cooled units).

1.3.3 System and Controls

1. Building Monitoring and Control System (BMCS) should be in place with full control and monitoring of central systems including lighting. System should be regularly checked and calibrated by a consultant specializing in system calibration.

2. Control limits on temperature setpoints should be as wide as possible for the type of space (office, storage, conference, etc).

3. Space set-point should be at 22 °C or lower for heating; 24 °C or higher for cooling.

4. Use of indoor/outdoor reset control for boilers and heating pumps should be in place.

5. Out-of-limit alarms that affect energy efficiency should be investigated immediately.

6. Management reports should be prepared to show deviations from optimal operating conditions in both technical and financial terms. Deviations should be explained and prevented in the future.

7. Carbon dioxide sensors should be incorporated into the BMCS to monitor indoor air quality.

8. Record of pump control and operation should be kept onsite.

9. Where system override is provided, it should be limited to 2 hours.

10. Major equipment should not be started simultaneously; instead sequence startup of major loads in order to reduce demand use charges.
1.4 **Domestic Water**

Domestic hot water in Alberta Infrastructure buildings must satisfy client needs, while still maintaining energy efficiency and preventing the occurrence of *Legionella* bacteria in the system.

1. Depending on building type and usage, instantaneous local point of use water heaters could be considered versus central plant heating.

2. Circulation and storage temperatures should be $60^\circ$C (according to the CSC) to prevent Legionella growth.

3. Water heating and recirculation pumps should be shut off when building is unoccupied.

4. All heaters, pipe work, flanges, and other fittings should be fully insulated to reduce heat loss from the system.

1.5 **Building Envelope**

1. All exterior exposed doors should be adequately weather-stripped and insulated.

2. Exterior doors should have a method of minimizing open time through the use of door closers (ie. pneumatic, spring, etc.)

3. Regularly used loading docks with large interior/exterior temperature differences in the winter should investigate the potential of using an air curtain to prevent heat loss.

4. Exterior window shades should be considered to prevent unwanted solar gain in the summer.

1.6 **Small Equipment**

1. All vending machines should be de-lamped and controlled by an “energy miser” to slow the cooling compressor when customers are not present.

2. No portable fans or electric space heaters are to be used in offices; minimal usage should exist in other areas.

3. Use of refrigerated water coolers should be discouraged. Alternately, timers should operate coolers during work hours only.
1.7 Preventative Maintenance Management Plan

1. Building Management shall follow the Alberta Infrastructure’s Facilities Maintenance System (FMS) for all preventative maintenance procedures and schedules. **This is a BOMA BEST requirement that all BOMA BEST certified buildings must adhere to.**

Infrastructure’s public buildings have building specific preventative maintenance programs that were developed and are monitored by the Technical Services Branch. The intent is for these programs to maintain equipment at optimal operating levels for an extended period of time.

Preventative maintenance programs are available by contacting:

   Abdul Alami, Supervisor of Preventative Maintenance  
   Technical Services Branch  
   (780) 422-6716  
   abdul.alami@gov.ab.ca
Section 2.0  Water Use

Water Use Policy

Alberta Infrastructure is committed to reducing water consumption through the use of appropriate water management systems and equipment and by supporting strategies that help both the building owner and tenant use water more efficiently.

General Recommendations

2.1  Domestic Water

2.1.1  General Operations

1. A formalized, properly utilized reporting system for water leaks should be in place.
2. Daily walk-through checks for leaking appliances and pipes should occur.
3. All timed valves should be coordinated with occupancy hours and sensors.
4. Dry clean, rather than wet clean practices should be in place for sidewalks and parking lots.
5. Caretaking staff should be made aware of water conservation practices.
6. Replace appliances that use “once through cooling” with models that use water more efficiently.

2.1.2  Washroom/Bathroom/Kitchen

1. Fixtures should be replaced with water efficient models as replacement needs dictate.
   - Toilets: 4.8 L/flush or less
   - Urinals: 1.9 L/flush or less
   - Lavatory and kitchen faucets: 5.7 L/min or less
   - Shower heads: 7.6 L/min or less
2. All urinals and toilets operating on flushometers should have water saving diaphragms installed.
3. Group showers should be equipped with timed shutoff mechanisms.
4. Commercial grade kitchen spray valves should contain auto-off features and a knife edge spray.

5. Garburators should be removed from kitchen sinks. Organic waste should be disposed through other means.

6. Single lever faucets should be used when replacing current fixtures.

2.1.3 Mechanical Systems

1. Steam condensate from various systems should be captured and reused.

2. Makeup water should be metered to identify efficiencies.

3. Cooling towers should not be ‘overdriven’ by flowing excess water to the tower-condenser loop.

2.2 Irrigation

2.2.1 General

1. Use of potable water for irrigation should be minimized. Alternately, use of rainwater should be maximized where possible.

2. Local drought management plans should be in place.

2.2.2 Landscape

1. Landscapes should be graded to ensure minimal runoff and maximum uniform water soak time.

2. Limit turf to necessary areas only. Make use of stone gardens, brick sidewalks, cedar planters, etc. where possible.

3. Proper landscaping procedures should be undertaken (mulching, aeration, etc) to minimize evaporation, reduce runoff and maximize water uptake.

2.2.3 Plant Selection

1. Drought tolerant turf should be used to minimize the need for irrigation.

2. Plants requiring similar moisture levels should be grouped together to make use of zoning.
2.2.4 **Irrigation System**

1. Computerized automatic irrigation systems should be installed in larger properties if regular watering is required.
2. Timed semi-automatic systems should be used for smaller properties.
3. Rain gauges and weather monitoring should be incorporated into irrigation system to determine water requirement.
4. Water in the morning when temperatures are cooler to minimize evaporation.
5. Drip systems should be used over spray systems for watering flowerbeds and shrubs.
6. Irrigation systems should be properly zoned to differentiate between the differing water requirements of turf, flowerbeds, trees, shrubs, etc.

2.3 **Ornamental Structures (Fountains, Pools, etc.)**

1. Ornamental structures should be engineered to re-circulate water and minimize required make-up water.
2. Structures should not be operated when traffic and area occupancy is low.
3. Where possible, ornamental structures should use non-potable water sources.

2.4 **Water Monitoring, Metering, and Audits**

1. Monthly water consumption data should be collected for all meters onsite.
2. All outdoor irrigation should be metered separately to differentiate it from domestic water use.
3. A local monitoring program for identifying large changes in water consumption should be put in place for identifying leaks, loss of water, and other unexplainable phenomena.
4. Building management shall utilize the EnergyCAP system to track monthly water use. System access and training can be set up by contacting:

   Justin Smale  
   Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca
5. **All BOMA BEST certified buildings are required to have a Water Audit every 5 years.** To schedule a Water Audit and benchmarking session, contact:

   Justin Smale  
   Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca

6. **In conjunction with the Water Audit, BOMA BEST certified buildings must create a Water Management Plan to reduce energy consumption complete with a Water Reduction Target.**
Section 3.0 Air Quality

**Indoor Air Quality Policy**

Alberta Infrastructure is committed to ensure that standard reporting processes and efforts to maintain environmental quality are met.

More Information

Alberta Infrastructure maintains an Indoor Air Quality Guideline (Appendix B.7) that was recently updated in June 2006. This document provides a detailed process to address indoor air quality (IAQ) factors at Government of Alberta occupied facilities with emphasis on proper preventative maintenance routines and an IAQ response process.

Technical Specification sections regarding Mould in Indoor Environments (Appendix B.8).

In addition to these programs, specific operational practices and product selection will be implemented to further improve indoor air quality.

Any further concerns regarding Indoor Air Quality should be directed to:

Danny Da Silva  
Manager, Building Environmental Unit  
(780) 422-7472  
danny.dasilva@gov.ab.ca

General Recommendations

1. An Indoor Air Quality Monitoring Plan must be in place at the building. **This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.**

2. Nighttime outdoor air purging should be utilized to improve indoor air quality.

3. Outdoor air and return air systems should use MERV 8 filters or better.

4. High traffic entryways should have track-off systems such as grills, grates, or matting.

5. Carbon monoxide monitors should be placed in enclosed parking areas and near gas/fuel fired building equipment.
Section 4.0 Comfort

General Recommendations

1. Building Management must utilize the Work Order Request Tracking System (WORTS) to address tenant issues (i.e. IAQ, comfort, etc.). This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.

2. Where possible, design of the site features and the base building must ensure that areas generally accessed by the public are accessible and meet current barrier-free or accessibility standards or guidelines governing the facility.

3. Occupants should be given some control over thermal comfort parameters in tenant spaces.
Section 5.0 Health and Wellness

Hazardous Materials Management Plan

**Hazardous Materials Policy**

Alberta Infrastructure is committed to the safe and environmentally responsible assessment, removal, disposal and management of hazardous materials and contaminated sites.

Alberta Infrastructure and its contractors will:

- Promote and exercise the safe and proper handling of hazardous materials associated with Alberta Infrastructure’s contracts for the protection of individuals and the environment.
- Manage identified contaminated sites in a manner that will remediate and minimize further contamination to the environment.
- Provide employees with the information, training and support needed to fulfill environmental responsibilities and to promote environmental awareness.
- Conduct reviews to ensure compliance with applicable legislation, regulations and internal environmental standards.
- Verify that consultant’s and contractor’s work is in compliance with applicable legislation, regulations and internal environmental standards.
- Continually review and improve its environmental management system.
- Conduct an annual review of its environmental objectives and targets.

Alberta Infrastructure has internal resources to help facility managers and building operators identify and manage hazardous materials. For building specific information or to inquire about a hazardous materials survey, contact:

Danny Da Silva
Manager, Building Environmental Unit
(780) 422-7472
danny.dasilva@gov.ab.ca

**General Recommendations**

1. Building Management shall adhere to the abovementioned Hazardous Materials Policy. **This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.**
2. The following maintenance activities should be followed to prevent the occurrence of legionella in the water systems: using effective drift eliminators, periodical cleaning, and employing a water treatment program with a proper biocide.

3. Secondary containment measures should be in place where chemicals are stored and used (i.e. spill containment pallets).

4. All buildings should have a comprehensive lead survey completed and consulted anytime renovations occur. Contact the Building Environment Manager listed above to determine the best course of action. (Appendix B.3)

5. Technical Specification Sections on Asbestos Management (and related) should be followed when dealing with asbestos (Appendix B.4).

6. All buildings should have a comprehensive asbestos survey completed and consulted anytime renovations occur. Contact the Building Environment Manager listed above to determine the best course of action.

7. All asbestos identified within buildings should be removed or encapsulated as soon as possible.

8. A Hazardous Chemical Products Management Program must be in place at the building, including at a minimum proper labelling and storage of chemicals, an up to date inventory of MSDS/WHMIS sheets stored on site (sheets must not be older than 3 years), and spill kits and spill containment procedures in place where chemicals are stored and used. This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.

9. Response plans should exist for handling incidental release of hazardous materials.

10. Additional resources are found on the Technical Resource Centre Division 02, “Existing Conditions” webpage: http://www.infrastructure.alberta.ca/3293.htm
Section 6.0 Purchasing

**Materials Selection Policy**

Alberta Infrastructure is committed to and supports the use of low environmental impact building materials, equipment and supplies in all of its facilities.

Alberta Infrastructure encourages the use of environmentally friendly materials in the construction, renovation, and caretaking of all buildings. This includes supporting products that are produced with minimal impacts to the environment and low or no off gassing carpeting and furnishings. Materials and supplies will have a high recycled content.

Construction Materials

1. Where options exist with respect to construction materials, materials that have minimal environmental impact while achieving its prime function should be chosen. This includes use of:
   
   a. Locally produced materials
   b. Materials which have a long lifespan with minimal maintenance
   c. Materials which are produced from renewable resources

2. Contracted services should be encouraged to identify to management any additional product and material changes that would further decrease negative environmental impacts.
Section 7.0 Custodial

General Recommendations

1. The following items are considered Alberta Infrastructure’s Green Cleaning Guidelines and are to be followed in all Infrastructure owned buildings. **This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.**

7.1 Caretaking Materials and Supplies

7.1.1 Cleaning Products

1. Cleaning products should be certified under Canada’s Environmental Choice Program (administered by Terra Choice as Eco-Logo™). Where products are not available under the Eco-Logo™ certification, a minimum of U.S. Green Seal Certification or the European Union EU Ecolabel™ will be acceptable. (Appendix B.6)

2. All cleaning products must display the original manufacturer’s label exhibiting an appropriate certification, except for local small volume containers that must be appropriately labeled and refer to the original container.

3. Combination disinfectant/cleaners and aerosols are not permitted. Cleaning should precede disinfection at all times.

4. In order to control V.O.C. levels, all hard surface cleaners, including window cleaners and disinfectants should be applied into a microfibre or disposable cloth. They are never to be sprayed onto a surface or object.

5. Due to the unavailability of certified specialty products (ie. floor/baseboard strippers, gum removers, graffiti removers, solvent spot removers, hydrochloric acid bowl cleaners, caustic drain cleaners, etc.), they are exempt from the requirement of carrying environmental certification. However, use of such products must be reported to:

   Lorette Paslow
   Custodial Consultant
   780-644-5608
   lorette.paslow@gov.ab.ca

6. Use of antibacterial/germicidal hand and dish soap should be minimized. Specifically Triclosan and Triclocarbon are not to be present in any soap unless serious health concerns exist.
7. All disinfectants must contain a Drug Identification Number (DIN) as verification for disinfection compliance and bear the appropriate environmental certification.

7.1.2 Caretaking Supplies and Equipment

1. All toilet tissue shall have 100% recovered materials and a minimum of 20% post-consumer content.

2. All paper towels shall have 100% recovered materials and have a minimum of 40% post-consumer content.

3. All plastic garbage bags & liners shall have a minimum of 10% recycled content.

4. Microfibre cloths and mops shall be used instead of feather/poly dusters or string mops.

5. Microfibre cloths or a vacuum shall be used to contain and capture dust. Feather/poly dusters of any kind are not recommended.

6. Vacuum cleaners shall be canister or backpack style with a 3-stage filtration system capable of capturing at least 96% of particulates 0.3 micros in size and must operate at less than 70dBA.

7. Entrance matting should extend 10-12 feet from exterior doorways and capture a minimum of 80% of the dirt.

7.2 Office Materials and Supplies

1. Low or no off gassing office furniture and carpet shall be chosen over traditional furniture and carpet.

2. All office paper shall have a minimum of 30% post-consumer content.
Section 8.0 Waste Reduction

**Construction Waste Policy**

Alberta Infrastructure is committed to minimizing construction waste that is sent to landfills through finding alternative uses for old materials and enlisting the services of contractors whose practices minimize waste through methods such as salvage and recycling.

**Recycling Policy**

Alberta Infrastructure requires basic recycling programs to be in place in all of its facilities through the use of both local and central programs.

**Construction Waste Management Plan**

When maintenance or construction contracts are tendered for work, Technical Specification Sections on Building, Selective and Interior Demolition (Appendix B.1) will be followed.

Except where otherwise specified, all materials indicated or specified to be permanently removed from the Place of the Work should become the Contractor's property. Infrastructure will maximize to the fullest extent possible, salvage and recycling of such materials, consistent with proper economy and expeditious performance of the Work.

**Site Recycling Management Plan**

At a minimum, all Infrastructure buildings must have in place local programs for the recycling of paper fibers, plastics, metals and office consumables. Central programs for the recycling of fluorescent lamps, batteries, furniture, and electronics must be used. Additionally, Infrastructure will provide building users with the information required to fulfill environmental responsibilities and to promote environmental awareness.

**General Recommendations**

1. All buildings that are BOMA BEST certified must have a Source Separation Program that, at a minimum, includes the collection of paper, metal cans, glass, plastic containers and cardboard unless there is no regional collection service for a specific material category and the separate collection of waste destined for disposal.
2. **All buildings that are BOMA BEST certified must have a waste audit conducted every 3 years.** To schedule a waste audit, contact:

   Justin Smale  
   Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca

3. **In conjunction with the Waste Audit, BOMA BEST certified buildings must create a Waste Management Plan to reduce energy consumption complete with a Waste Reduction Target.**

4. All fibers, plastics and metals, and batteries should be collected within appropriately labeled containers.

5. A minimum of one recycling station will exist within each open office area. It is recommended that each office row maintain one recycling station.

6. Office consumables (printer cartridges, toners, etc) should be returned to the supplier or place of purchase for recycling and reuse.

7. Recyclable materials should be disposed of at local depots, through charities, or through recycled material carriers as appropriate.

8. On site composting or organics recycling through a private company should be explored where applicable as a method to reduce organic waste heading to landfills. For information on setting up a composting program, please contact:

   Dustin Engel  
   Environmental/Energy Manager  
   Phone: (403) 592-4018  
   dustin.engel@gov.ab.ca  

   Justin Smale  
   Facilities Environmental/Energy Analyst  
   Phone: (403) 592-2996  
   justin.smale@gov.ab.ca

**Centralized Recycling Programs**

1. All fluorescent tube, compact fluorescent, UV, HID, sodium and mercury containing lamps and devices should be recycled as per Infrastructure’s “Lamp Recycling Program.” For more information, contact:

   Dustin Engel  
   Environmental/Energy Manager  
   (403)-592-4018  
   dustin.engel@gov.ab.ca
2. All batteries should be recycled as per Infrastructure’s “Battery Recycling Program”. Contact Environment/Energy Manager.

3. All old and unnecessary electronics and furniture are to be deemed surplus and forwarded to Surplus Sales (780-427-3482 Edmonton; 403-297-6430 Calgary) for auction or reuse.
Section 9.0 Site

General Recommendations

1. Native grasses and other regionally adapted plants should be used to the maximum extent possible. Some resources for selecting native grasses and plants can be found at:
   - https://www1.agric.gov.ab.ca/$department/deptdocs.nsf/all/agdex146
   - http://anpc.ab.ca/

2. Light pollution should be considered when replacing or redesigning outdoor lighting, with the aim of minimizing the area lit while not compromising safety (see www.darksky.org/index.php for more information).

3. Environmentally friendly ice-melt should be used on the site. Organic products (e.g., beet juice, Organic Melt or equivalent) are recommended. Materials may be brines or solid de-icers that are pre-treated or pre-wetted.

4. Environmentally preferable fertilizers and/or herbicides shall be used, such as properly balanced organic and/or high-quality slow release fertilizers (e.g., Methylene Urea).
Section 10.0 Environmental Management

Environmental Communications Policy

Alberta Infrastructure is committed to promoting awareness of environmental issues amongst building users.

Alberta Infrastructure recognizes the importance of continued education and increasing awareness regarding environmental issues amongst building users. A public awareness page of environmental information as it relates to Alberta Infrastructure is located at:

http://www.infrastructure.alberta.ca/501.htm

The internal website contains information regarding environmentally friendly operational best practices, a database of potential new technologies, and quarterly updates on environmental news within Infrastructure.

General Recommendations

1. Tenant satisfaction surveys must be completed on a yearly basis and should address environmental concerns including:
   - Qualify and effectiveness of building management and services
   - Air quality
   - Thermal comfort
   - Lighting
   - Acoustics
   - Frequency and timeliness of communication and response times
   - Environmental/sustainability priorities
   - Tenant and visitor travel patterns

   This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.

2. Allot a time in each client meeting to address environmental concerns and annual survey results (i.e. energy or water efficiency, waste management, hazardous materials, indoor environment, etc.). This is a BOMA BEST requirement and all BOMA BEST certified buildings must adhere to this.

3. Encourage the development of building Green Teams to address environmental issues that are relevant to the building. For support on this item, please contact the Environmental/Energy Manager.

4. Bicycle racks should be covered where possible to protect occupant bicycles from inclement weather.
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Alberta Infrastructure wishes to acknowledge the following individuals and teams for their support and contribution towards the development of this document.


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Appendices

Appendix A
Technical Design Requirements for Alberta Infrastructure Facilities

Appendix B.1
Technical Specification: 02 41 16 Building Demolition
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Appendix B.2
Technical Specification: 02 83 19 Removal and Disposal of Lead-Based Paints

Appendix B.3
Asbestos Management Technical Bulletins

Appendix B.4
Technical Specification: 02 82 01 Asbestos Control General Requirements
Technical Specification: 02 82 05 Asbestos Containment Procedures
Technical Specification: 02 82 15 Asbestos Encapsulation
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Appendix B.5
Technical Specification: 02 84 16 Removal and Disposal of PCB Capacitors and Ballasts
Technical Specification: 02 84 25 Removal and Disposal of PCB Filled Transformers

Appendix B.6
https://services.ul.com/service/ecologo-certification/
http://www.greenseal.org/
http://ec.europa.eu/environment/ecolabel/the-ecolabel-scheme.html

Appendix B.7
Indoor Air Quality Guideline

Appendix B.8
Technical Specification: 02 85 05 Mould Removal General Requirements
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Appendix B.9
Water Treatment Program Manual